

FIBER INSTALLATION SPECIALIST

South Central Indiana REMC

South Central Indiana REMC (SCI REMC) is a not-for-profit electric distribution, member-owned cooperative. The cooperative is a leader in distribution technology and is headquartered in a new and progressive facility in Martinsville, Indiana. SCI REMC serves seven counties including Morgan, Monroe, Owen, Brown, Johnson, Putnam and Clay with over 3,542 miles of energized lines and 33,549 meters serving 28,007 members. SCI REMC is excited to add a fiber division and bring broadband services to its members' homes and businesses. The Fiber Services Coordinator will provide customer service to fiber subscribers and coordinate installations, service repair and troubleshooting of the fiber network to help achieve a high level of subscriber satisfaction.

The position is under the general supervision of the Sr Manager of the Fiber Division.

The general objectives for this position include:

- Perform basic to advanced installations, disconnects and service changes for residential and commercial consumers of high-speed internet services.
- Perform basic troubleshooting and repair for services from the fiber enclosure or the ONT.
- Responsible for maintaining optimum operating specs, assisting in the daily operations of the department, and providing support and technical assistance in a manner consistent with Company policies, procedures and applicable local, state and federal regulations.

If you are Interested in this great opportunity and meet the qualifications below, apply confidentially through the SCI REMC website – www.sciremc.com/careers

SCI REMC offers excellent benefits including a pension plan, 401(k) matched savings, healthcare, HSA with a generous employer contribution and much more. Joining the co-op family will prove to be a welcoming, friendly experience where employees are focused on providing the best service to all members and subscribers. Join this unique, not-for-profit business that truly values employees and encourages life-long learning and development.

EDUCATION:

High school diploma or equivalent required.

EXPERIENCE:

A minimum of two years residential and commercial broadband hands-on installation experience inside and outside the premise required. PON experience a plus.

A minimum of one year experience cabling and configuring of various electronic components (e.g., ONT's, router's, TV's) required.

A working knowledge of 802.11x Wi-Fi technologies and troubleshooting a must.

POSITION QUALIFICATIONS:

Must be able to understand and effectively use the Cooperative's mapping systems.

Must be able to interact effectively with customers in a variety of situations, exercising good judgment and maintaining a positive company image. Must have excellent customer service skills.

Must have good organizational and the ability to work independently with self-motivational skills.

Knowledge and ability to operate test equipment required to perform job duties.

Ability to use the following hand tools: electric drills, hammers, wrenches, screwdrivers, crimpers, snips, utility blades in the installation of wired and wireless data services.

Knowledge of basic mathematics, electronics, network operations and technologies with a willingness to learn more.

Ability and willingness to comply with all Company safety procedures.

PERSONAL QUALIFICATIONS:

Must be able to work effectively on a daily basis with a variety of individuals.

Must be able to work well with other and work independently.

Must be regular in work attendance.

Must have and maintain a valid driver's license.

SCI REMC is an EO Employer – Minorities/Female/Disabilities/Veterans